

Virtual Rabbids: The Big Ride

Product FAQs



A Helix Leisure Company



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1. How many experiences does Virtual Rabbids: The Big Ride come with?

Virtual Rabbids: The Big Ride ships with 3 unique premium experiences: Alpine Adventure, Canyon Chaos and Holiday Hijinks. Each ride offers true 360° views with action in every direction, immersing riders in a unique experience every time.

2. Can I turn individual experiences on/off?

Yes. For instance, you may wish to turn off the Holiday Hijinks experience outside of the holiday period.

3. What is the recommended age/height for riders?

We recommend a minimum height of 43" (110cm) or taller to ride comfortably. In addition, guests should be in good health to ride.

4. What are the safety measures in place?

We have a Stop Motion Button located in-between the 2 seats that will stop the seat motion but allow the riders to continue experiencing the ride with 360° views through their HTC VIVE headsets.

5. How often do I need to replenish the disposable face masks?

Our face mask dispensing solution helps address hygiene considerations, and its replenishment will depend on the traffic to the game, but on average it's about once a day.

6. How is The Big Ride machine protected against tampering?

The VR headsets are fixed with tamper-proof security tethers. Rubber bellow is used to keep hands away from the components beneath the seats including the D-BOX actuators.

7. How do I clean the VR headsets?

We highly recommend that you refer to the manufacturer's online tips on product care and repair at www.vive.com/us/support/category_howto/caring-for-your-vive.html.

8. Where is the ideal location to place Virtual Rabbids: The Big Ride?

The Big Ride tends to attract a crowd, so we suggest installing the game in a place with ample room for spectators and waiting lines.

9. When will The Big Ride units be generally available?

Please refer to your sales representative for the latest schedule.

10. Are there ongoing fees to operate the ride?

No.

11. What operator adjustable features are there?

Refer to page 25 (OPERATION section) of the operator's manual for full details.